

quality of life change hope **health services**

healthcare advocate access quality of life

health services advocate change

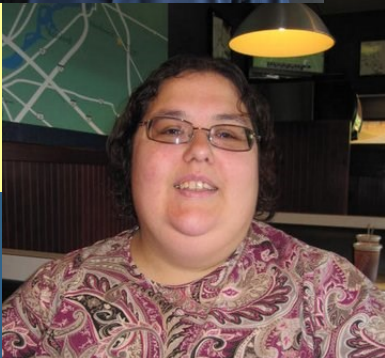
access

CareNet



Annual Report

2013-14



Toledo/Lucas County CareNet

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CareNet Leadership Group Members Bob Savage, Jack Ford (Founding Board President of CareNet), and Sue Savage



Dr. Stephen Bazeley, Barb & Mike Berebitsky, and Drs. Tina & Jay Jindal



Lee Wealton, Executive Director of The Academy of Medicine of Toledo and Lucas County



Barb Petee and Mary Mancini welcome guests to the Friends of CareNet event.

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Vice Chair	Mrs. Barbara Petee , Chief Community and Government Relations Officer, <i>ProMedica</i>
Treasurer	Sr. Dorothy Thum, RSM , Senior Vice President Mission and Values Integration, <i>Mercy Health</i>
Secretary	Mrs. Melinda Cree , Executive Director, <i>Dental Center of Northwest Ohio</i>

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Mrs. Kathy Vasquez, Associate Vice President, Office of Governmental Affairs, *University of Toledo*

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Mrs. Jan Ruma, Executive Director

CareNet Leadership Group

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Dr. Elizabeth Ruppert*
Mr. & Mrs. Bob & Sue Savage*

**Emeritus Members*

Friends of CareNet



Thank You for Being a Friend of Toledo/Lucas County CareNet . . .

CareNet was created in 2002 to fill the cracks in the health care system so that low-income, uninsured residents of Lucas County would have access to the healthcare they need. With the Affordable Care Act, those cracks are changing and CareNet is changing too.

CareNet advocated for Medicaid expansion for those who earn up to 138% of the Federal Poverty Level--the working poor--individuals with annual incomes of up to \$16,000/year. After much effort, Medicaid Expansion was approved in Ohio beginning January 1, 2014.

As a result, CareNet serves in the role of Navigator—assisting all eligible Northwest Ohio residents enroll in Medicaid and the Health Insurance Marketplace, while at the same time continuing the CareNet program for the thousands of Lucas County Residents who fall through the cracks because their income is too high for Medicaid but not high enough to afford Marketplace coverage, or because they are not US Citizens.

Due to the historic impact of Medicaid Expansion, which as of September has resulted in 80% of eligible Lucas County residents enrolling, the CareNet Board has seized this opportunity to focus on making Medicaid work for the individuals who depend on it while focusing on creating a return on investment for the community as a whole.

Medicaid coverage is a huge improvement from being uninsured. However, like most things, Medicaid isn't perfect. The system to enroll and access care through Medicaid is complex. There are not enough providers, the reimbursement rate is low, and the wait time can be long. Navigating the healthcare system as a new Medicaid recipient is like driving through Toledo during orange barrel season. We are traveling on the healthcare access road while we are building it.

To achieve CareNet's mission, "To increase access to coordinated healthcare services for low income residents of Lucas County," CareNet is focused on:

- Increasing enrollment into coverage.
- Providing a charity care network for the uninsured.
- Translating insurance cards into access to care and quality of life through care coordination.

With your continued support, CareNet will continue to be a healthcare advocate for the working poor in Lucas County.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jan Ruma".

Jan Ruma, Executive Director
Toledo/Lucas County CareNet



CareNet Members Mr. Louay Salman and his sons, Fares (on left) and Tim (on right) pictured with CareNet's Executive Director Jan Ruma.

2013 Donors

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Toledo/Lucas County CareNet - Contributors January 1 - December 31, 2013

CareNet 2013 Collaborating Partners @ \$5,000+

Buckeye CableSystem
NW Ohio Affiliate of Susan G. Komen for
the Cure
The United Way of Greater Toledo

The Ohio Association of Food Banks
The Stranahan Foundation
The Toledo Community Foundation
Lucas County Commissioners

Ohio Association of Free Clinics
ProMedica's St. Luke's Hospital
University of Toledo
ProMedica

Founders Circle

\$70,000+

Mercy
Northwest Ohio Affiliate of Susan G. Komen
for the Cure
ProMedica
The United Way of Greater Toledo

CareNet Circle

\$40,000+

The Ohio Association of Food Banks

\$20,000+

Lucas County Commissioners

\$15,000+

The Stranahan Foundation
University of Toledo

\$10,000+

Ohio Association of Free Clinics
ProMedica St. Luke's Hospital

Caring Society

\$5,000+

Buckeye CableSystem
Signature Bank, N.A.
The Toledo Community Foundation

Safety Net Society

\$4,000+

TKBW Private Foundation

\$3,500+

The Andersons

\$2,500+

Mr. & Mrs. Michael & Barbara Berebitsky
Dr. & Mrs. Arthur Mancini

Supporters

\$2,000+

HCR ManorCare Foundation

\$1,500+

Mr. & Mrs. Larry & Jill Peterson/ProMedica
Fund
Mr. & Mrs. Peter & Jan Ruma
Mr & Mrs. Dan & Jasmine Wakeman

\$1,000+

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\$750+

Ms. Kathy Silvestri

\$500+

Academy of Medicine of Toledo and Lucas
County
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Dr. & Mrs. William & Sara Jane DeHoff
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Foundation
Mr. C. Michael Smith

\$300+

Brooks Insurance
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Mr. & Mrs. Robert & Kathie Maxwell
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St. Michael's Lutheran Church
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\$200+

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\$100+

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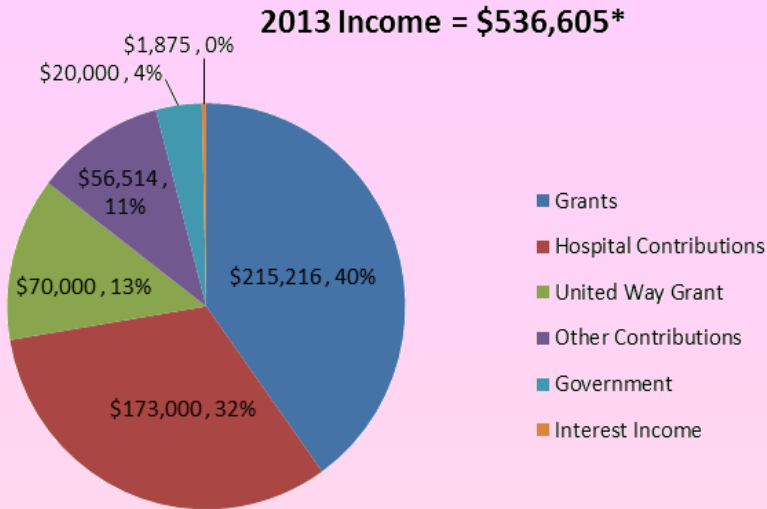
\$50+

Ms. Kaynell Cotton
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Up to \$30+

Anonymous
Anonymous
Ms. Lauretta Bovie
Ms. Patrice Fraker
Ms. Julie Grasson
Ms. Xe Thi Phan
Mr. Aaron Poland

Return On Investment



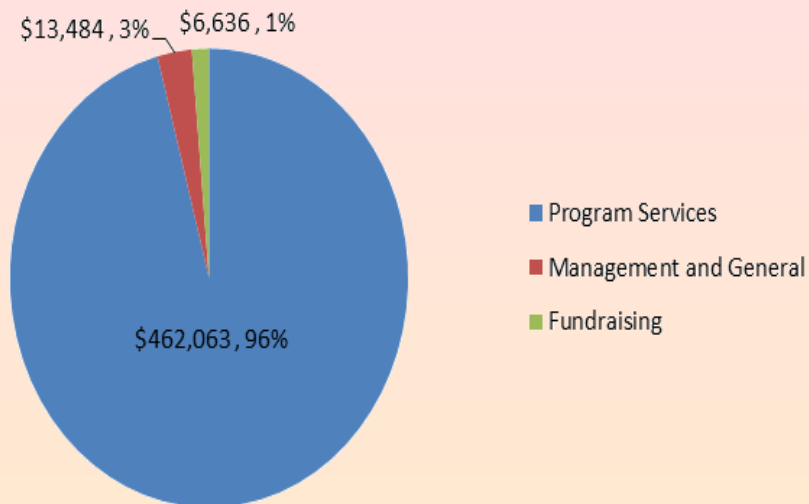
*Audited Financial Statements by Boch, Korsnack & Hinds, Inc.

2013 Total Estimated Value of Care Provided to CareNet Members

Primary Care	\$ 474,013
Outpatient Surgeries	\$6,603,087
Surgeries	\$3,580,932
Inpatient Days	\$4,625,940
Emergency Department Visits	\$ 951,336
Specialty Consults	\$ 164,784
Dental Center	\$ 21,747
The Pharmacy Counter	\$ 244,914
Hospice of Northwest Ohio	\$ 21,361
Total	\$16,688,114*

*Based on Medicaid Rates

2013 Expenses = \$482,183*

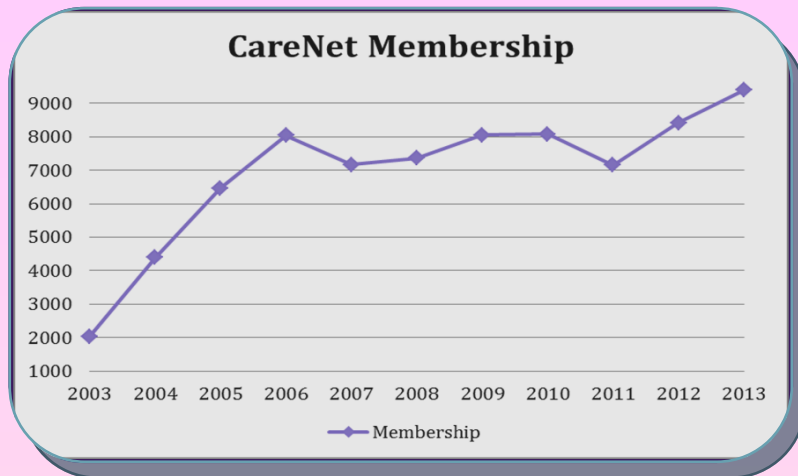


"I appreciate all YOU and CARENET have done for me" - Gwendolyn Wofford, CareNet Member

CareNet Membership

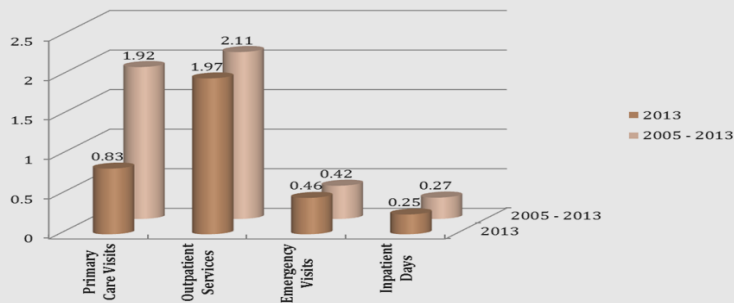
Decrease in the Number of Uninsured

Due to new healthcare coverage options, CareNet membership is 3,152 as of November 5, 2014.



Utilization Per Member Per Year

Served an all-time high of 9,390 CareNet members in 2013



Preventive Care

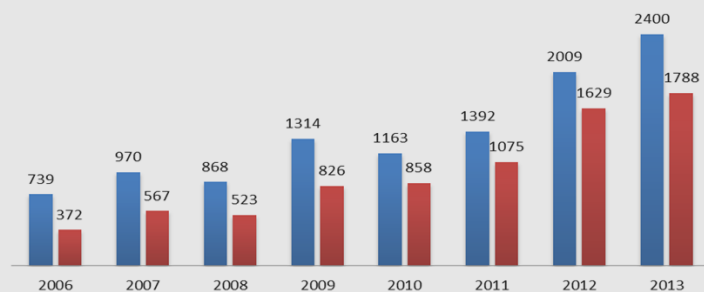
On average, CareNet members go their primary care physician about twice a year.

Connecting to Care

The numbers of referrals filled is increasing due to the commitment of our volunteer physicians.

CareNet Specialty Referral Outcomes

■ Referrals Received ■ Referrals Filled



Your Support Matters to CareNet

Your contribution, no matter how big or small, will make a difference in the lives of thousands of Lucas County residents who rely on CareNet for access to healthcare. There are a number of ways you can contribute to CareNet: by mailing in a check or money order, online at www.toledocarenet.org, by participating in a fundraiser throughout the year, or by shopping at Kroger or on Amazon.com.

Shop and Support Our Cause!



Shop at AmazonSmile, select Toledo/Lucas County CareNet as your charity and CareNet will receive 0.5% of your eligible purchase.



Register your Kroger Plus Card at www.kroger.com/communityrewards to benefit Toledo/Lucas County CareNet. Use NPO 83968.

Follow and Like CareNet on Social Media!



@Toledo_CareNet



Toledo/Lucas County CareNet



Toledo/Lucas County CareNet

CareNet Member Spotlight

Featured CareNet Member, Mr. Louay Salman

Before moving to the United States, Louay Salman had a life in Syria as an engineer, but that life was filled with fear and struggling to survive.

In 2013, Louay decided to move with his two sons to the United States to escape threats and uncertain life circumstances. That year, he and his sons arrived in Toledo to begin a new life.

Once he arrived in Toledo, Louay enrolled in ESL classes through the Sylvania Schools Administration which allowed him to meet outstanding

teachers. One of those teachers was Marge Sander, who informed Louay of CareNet. Through CareNet, he was able to receive a flu shot and also got help with back pain and ear infections.

CareNet became a saving grace for Louay. Before CareNet, he felt he had “nowhere to go” for healthcare, but now he feels “safer” knowing he has access to dependable care.

Louay is grateful that he now has a safe place for his family to call home. He is also espe-

cially grateful to Dr. Suresh Ramnath, and Nurse Practitioners Vaughan Hoblet and Suzanne Corado for being kind and providing excellent care. He also thanks his ESL teacher, Marge Sander, CareNet, and Lucas County.



Louay with sons, Tim and Fares



CareNet Member, Danara Fryman

CareNet has helped Danara manage her health and prescriptions. She is able to receive affordable medications through the Pharmacy Counter and relies less on emergency room visits. “I love that CareNet provides support to the local community. There is no other resource for people like me who fall through the cracks,” says Danara.

“I felt so depressed not knowing where to go for healthcare. CareNet came out of nowhere and doors opened. It has been a real blessing and I now have direction. CareNet is helping me get my life and health on track so I can get back to gainful employment.” - Quote from Steve Ferguson



CareNet Member, Steve Ferguson

CareNet's Founding Partners

