

# Toledo/Lucas County CareNet 2025 Annual Report



Providing Low-Income Lucas County Residents  
With Access To Coordinated Healthcare Services



# 2025 – CareNet is Compassion in Action

Dear Friends,

As we look back on 2025, I want to thank you for supporting Toledo/Lucas County CareNet and the neighbors we serve. Because of you, people in Lucas County who are uninsured or underinsured are able to get connected to the healthcare they need, often at a critical moment.

In 2025, CareNet served more than 1,800 patients through nearly 3,000 visits. Every one of those visits represents someone who needed help navigating the healthcare system and found support through CareNet.

With your partnership, CareNet coordinated an estimated \$1,980,741 in healthcare services for our community. That includes primary care and specialty visits, case management, testing, insurance enrollment, and health education (see the infographic on page 5).

One patient's story captures what this work looks like in real life. An uninsured man told his daughter he was seeing blood in his bowel movements. CareNet connected him with a volunteer primary care provider so he could establish a medical home, and we helped coordinate a colonoscopy with a volunteer colorectal surgeon. He was diagnosed with colon cancer. Our Navigator then helped him apply for and receive Medicaid before treatment began—coverage he didn't realize he qualified for, even though he had held a green card for more than ten years.

Stories like this are why CareNet exists. Every day, we help people find care, overcome barriers, and navigate systems that can be overwhelming, so they don't have to do it alone.

Your gift is more than financial support. It means dignity, hope, and access to care for our neighbors. Thank you for making this work possible.

With gratitude,



Julie Grasson, MEd  
CareNet Executive Director



"I was assisting someone at Cherry Street Mission when I was interrupted by someone pointing at me, saying, '[there's] the dude that got me Medicaid and food stamps!' with a big smile. In that moment, compassion became visible — bringing dignity, stability, and hope to those we serve."

**Henry, Toledo/Lucas County CareNet Certified Application Counselor**

## CareNet Client Testimonial

# A Voice Restored – T’ki

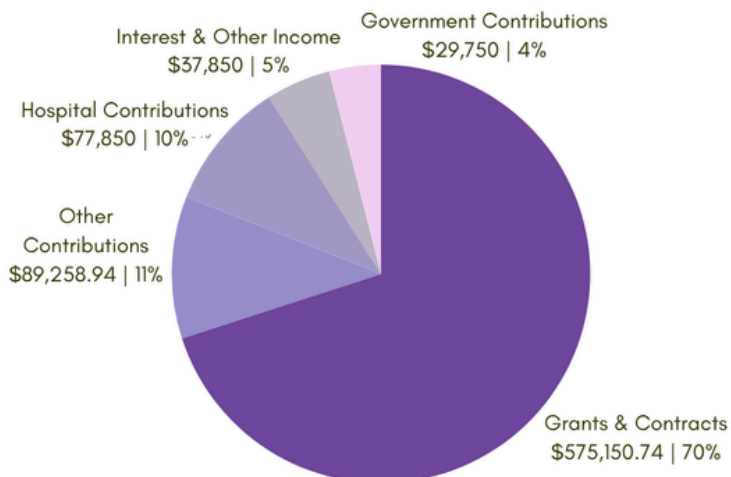
At just 23 years old, T’ki was facing homelessness, deep depression, and the long-term trauma of sexual abuse that began in early childhood. She was without transportation, stable housing, or even food at times. Beyond all of that, T’ki felt unheard. Although she had sought help before, it wasn’t until she met with CareNet’s Community Health Worker, Glori, that she truly made a meaningful connection. “I felt like I was talking to everybody, but nobody was listening,” T’ki shared. “Glori was the first one who actually listened.”

Through CareNet, Glori walks alongside T’ki as she rebuilds her life. Over the past year, Glori has helped her secure housing, apply for SNAP benefits, connect to a primary care physician and a dentist, access therapy, and is currently assisting T’ki with finding reliable transportation so she can pursue employment. Beyond these tangible resources, however, Glori offered T’ki something even more powerful: compassion, patience, and belief. She met T’ki in libraries before she had a home, encouraged her to care for her physical and mental health, and reminded her that she mattered. “Because of her, I am standing today,” T’ki said. “I am no longer suicidal. I have confidence in myself.”

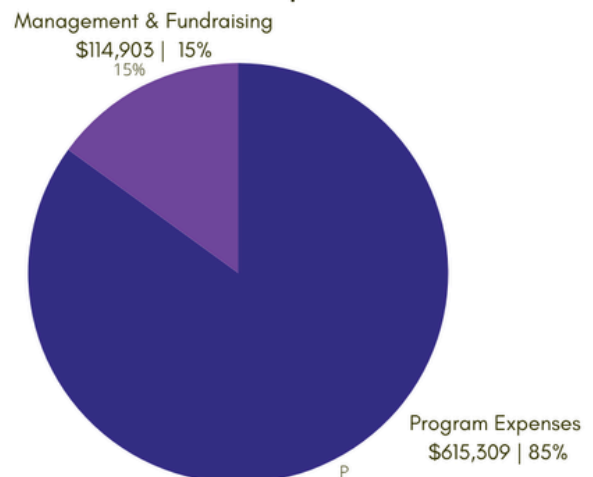
Today, T’ki describes her life as “unlimited.” She now sees a brighter future filled with possibilities. Her relationships are healthier, her voice is stronger, and her hope has been restored. She credits Glori and CareNet not only for helping her meet basic needs but for helping her rediscover her worth. Her experience highlights the broader impact that Community Health Workers can have on the clients they serve, demonstrating that providing comprehensive and compassionate support can foster lasting change. “Do it,” she says to anyone considering working with a Community Health Worker. “It will change your life.”

## CareNet's Return On Investment 2025

2025 Revenue = \$



2025 Expenses = \$



Audited Financial Statements as of December 31, 2025 by Mira + Kolena will be available July 2026

## Thank You



# CareNet's 2025 Impact

Over \$2 Million In Medical/Social Services

CareNet continues to meet community needs through three pillars of service: the **Charity Care Network, Community Health Workers, and Certified Application Counselors.** (See page 5 for details)

- **Charity Care Network** – Connect Lucas County residents with a household income at or below 200% of the federal poverty guideline who are ineligible for public or private healthcare coverage to a medical home. Over 200 volunteer specialty physicians graciously give of their time and expertise by providing uncompensated care to CareNet members, while Mercy and ProMedica hospitals provide inpatient and outpatient services at no cost to actively enrolled members.
- **Community Health Workers (CHWs)** – Providing one-on-one care coordination, starting with monthly home visits and an in-depth needs assessment to identify barriers to improved health outcomes. CHWs advocate for their participants with social service agencies, the court system, physician appointments, and mental health providers. CHWs provide evidence-based education tailored to each individual's needs, including topics such as chronic disease management, prenatal care, early childhood development, and more.
- **Certified Application Counselors** – Despite the end of federal funding for the Navigator program in August 2025, CareNet quickly pivoted and became a Certified Designated Organization through the Center of Medicare and Medicaid Services. Certified Application Counselors improve health insurance literacy by educating individuals on how to use their health insurance (e.g., understanding premiums, deductibles, and covered services), provide one-on-one assistance in applying for or renewing Marketplace insurance plans and comparing plan options, assist individuals with enrollment in qualified health plans or Medicaid, support individuals during special enrollment periods (loss of employer-sponsored coverage, aging out of a parent's plan, relocation, etc.).





# THE VALUE OF CARE



## 2025 Services Value of Services

Service Category	2025 Services	Value of Services
Primary Care Visits	1,869	\$758,814
Specialty Visits	324	\$268,920
Social Services/ Case Management	792	\$133,056
Dental Care	12	\$5,472
Pharmacy Education	7	\$1,225
Disease Management Education	266	\$44,954
Lifestyle/Prevention Education	280	\$42,000
Other Education	311	\$46,650
Laboratory Tests	360	\$108,000
Diagnostic Tests	306	\$459,000
Other Tests	58	\$8,700
Medicaid Enrollment	1039	\$155,850
Other Insurance Enrollment	205	\$30,750
<b>TOTAL</b>	<b>5,728</b>	<b>\$2,063,391</b>

### Thank you!

Delivering **\$2 million+** in healthcare services in 2025 was made possible because of so many.

- **Medical Partnerships:** Mercy, ProMedica, UToledo Health, Community Cares Clinic, Community of Hope Free Health Clinic, Compassion Health Toledo, Halim Clinic, Neighborhood Health Association
- **200+ volunteer specialty physicians**
- **Donors like you**

### SERVICES PROVIDED

- Primary Care
- Physical Examinations
- Referrals
- Women's Health
- Laboratory Testing
- Specialty Care
- Dental Care
- Insurance Enrollment
- Education

Data courtesy of Charitable Healthcare Network



# CareNet Donors

January 1 through December 31, 2025

## **Founders Circle**

**\$50,000+**

Mercy Health  
United Way of Greater Toledo

## **CareNet Circle**

**\$20,000+**

Lucas County Commissioners  
The Anderson Foundation

**\$15,000+**

University of Toledo Foundation

**\$10,000+**

ProMedica  
The Jim and Judy Brown Donor  
Advised  
Fund

## **Caring Society**

**\$5,000+**

City of Toledo  
Dr. & Mrs. Richard & Dorothy Munk  
Signature Bank, N.A.  
TKBW Foundation

## **Safety Net Society**

**\$2,500+**

Mr. Michael & Mrs. Barbara  
Berebitsky

## **Supporters**

**\$2,000+**

Dr. Jean Kay-Lee  
Mr. & Mrs. Robert & Susan Savage -  
The Savage Family Foundation

**\$1,500+**

Mrs. Barbara Fry  
Mrs. Susan Hartman Muska

**\$1,000+**

Dr. Stephen & Mrs. Cathy Bazeley  
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Bruce Hovland  
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**\$750+**

Ms. Julie Grasson

**\$500+**

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Parameswaran  
Mrs. Hayley Studer  
Dr. Tiffany Whitman

**\$250+**

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Mr. Joshua & Mrs. Shannon  
Anderson  
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Ms. Jennifer Discher  
Dr. Karl & Mrs. Shaila Fernandes  
Mrs. William & Barbara Gunning  
Dr. Michael & Mrs. Joyce Guinness  
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Ms. Marriah Kornowa

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Arnold  
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Mr. Charles & Mrs. Carol Stocking  
Thomas M. Wernert Center

**\$200+**

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Mr. Marvin & Mrs. Nancy Robon  
Mr. Desmond Strooh & Mr. Trevor  
Hug  
Mr. John T. Rogers

**\$100+**

Ms. Susan Batten  
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Mr. James Ferris  
Mr. John Hall  
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Hasbrook  
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Mollo  
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Sr. Dorothy Thum

**\$50+**

Ms. Jennifer Archer  
Mr. Rick & Mrs. Paula Basch  
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Mr. Richard Cohen & Ms. Linda Dewey  
Mrs. Nancy Feltz  
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Mr. Steven & Mrs. Kathie Strooh  
Mr. Robert & Mrs. Diane Tankoos  
Ms. Alisha Wynn  
Hon. Norman & Hon. Connie Zimmelman

**Up to \$50**

Mrs. Rebecca Anderson  
Ms. Elizabeth Baer-Dewhirst  
Ms. Olivia Beebe  
Mr. Mitchell Boerst  
Mr. Todd Cooper  
Ms. Afaf Doumani  
Mr. Henry Garcia  
Mr. Jack Holland  
Ms. Sarah Karr  
Ms. Danielle Kasack  
Ms. Manda Rice  
Ms. Kayla Teeple

## Special Tributes In 2025

**In Honor of Drs. Jay and Tina Jindal**

Dr. Michael & Mrs. Joyce Guinness

**In Honor Dr. Stephen Bazeley**

Dr. R.Daniel & Mrs. Joan Rigal

**In Honor of Mr. Desmond Strooh and Mr. Trevor Hug**

Ms. Elizabeth Baer-Dewhirst  
Ms. Laura Randall

**In Honor of Dr. Arthur Mancini**

Mr. Richard & Mrs. Denise Hasbrook  
Mr. John Hall

**In Memory of John Hayward**

Mrs. Jeanie Hayward

**In Memory of Deacon Tom Grasson**

Ms. Judith Grasson

**In Memory of Mozell Hill**

Ms. Cerssandra McPherson

**In Memory of W. Scott Fry**

Mrs. Barbara Fry

**In Memory of Dr. Scott Lee**

Dr. Jean Kay-Lee



## CareNet's Key Partners

- Charitable Healthcare Network
- Community Cares Clinic
- Community of Hope Free Clinic
- Compassion Health Toledo
- Halim Clinic
- Mercy Health
- National Association of Free Clinics
- Neighborhood Health Association
- Northwest Ohio Pathways HUB
- Ohio Association of Foodbanks
- ProMedica
- United Way of Greater Toledo
- UToledo Health

**Mark Your Calendar**

## Day of Giving is June 11

**CareNet's 2026 Day of Giving is June 11!** Follow our social media or sign up for email updates on CareNet at [toledocarenet.org/newsletter-success](http://toledocarenet.org/newsletter-success)

Through the generosity of the Anderson's Foundation, Signature Bank N.A., and our generous new Friends, CareNet was granted **\$12,500 in matching gifts for new donors in 2025. THANK YOU!**

# 2025-2026 CareNet Board of Directors

## Executive Board

Stephanie Cihon, Chair - ProMedica  
Jennifer Discher, Vice Chair - Mercy Health  
Hayley Studer, Treasurer - achi  
Melinda Cree, Secretary - TTown Smiles

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Shane Douglas - Neighborhood Health Association  
Jessica Ford - Lucas County  
Valerie Bruce Hovland - Salus Group  
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Danielle Kasack - University of Toledo Medical Center  
W. David Koeninger - Attorney at Law  
Marriah Kornowa - NAMI Greater Toledo  
Desmond Strooh - Bowling Green State University  
Tiffany Whitman, PhD - City of Toledo

## CareNet Staff

Julie A. Grasson, M.Ed. - Executive Director  
Shannon Anderson - Director of Impact and Operations

### Community Health Workers

Glori Puskarich - Co-Lead  
Maria Hunter - Co-Lead  
Gloria Garza  
Natasha Brown  
Carla Freelove  
Sherrie Silas

### Navigators

Henry Garcia - Co-Lead  
Katarina Willcox - Co-Lead  
Abdallah Aldaher  
Jodi Young  
Ariel Gromer  
Estephania Thevenin



To continue supporting CareNet,  
Please visit [toledocarenet.org/donate](https://toledocarenet.org/donate),  
or use the QR code to donate today.

**THANK YOU!**

**Contact us**  
419-820-0161  
[carenet@nwocarenet.org](mailto:carenet@nwocarenet.org)



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Facebook: @toledocarenet  
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